



## Professional Services

You can rely on AVI-SPL for every aspect of your systems integration project. That's because our Professional Services team is dedicated to seeing your project through from defining a strategy to design, implementation, and support.

Our ultimate goal is not to merely install technology, but rather to determine your objectives and then reach them through AV and video systems where appropriate.

We've built our reputation as the world's most respected integrator of AV and video collaboration solutions.

For the past two decades, we've been listed as the number one integrator in North America by *Systems Contractor News*.

We owe that recognition to our company-wide dedication to outstanding customer service in all the areas related to integration – including discovery, consulting, design, and engineering. Our Professional Services are the key to improving the way organizations like yours operate because we include:

### Collaboration program design

Program design including business-level assessment of collaboration readiness that results in a high-level design recommendation. Includes written reports with recommendations.

- Create a collaboration solutions roadmap
- Infrastructure design (including custom engagement)
- Technology life cycle management

### Implementation services

Oversees deployment of your collaboration technology

- Project planning
- Staging
- Installation
- Provisioning (configuration and registration)
- UCC integrations
- Infrastructure upgrades and configuration changes

### Training and adoption

- Assessment, design and delivery of organizational use of collaboration technology

### Service management

- Designated single point of contact to manage your account

### System design and engineering

- Network readiness assessments (bandwidth and latency)
- Room readiness assessments
- Hardware and software recommendation/specification
- System and network architecture diagrams

### The AVI-SPL Value

We help you achieve reliable communication and collaboration of the highest quality so that you can focus on your business and not your systems. We are continuously refining our processes, re-evaluating them, staying on top of the latest technology releases and the way businesses are working. This enables us to recommend, design, and implement solutions that improve the way your organization operates.

## Contact Us

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Industry-leading  
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