Tely 200 Evaluation Guide

The following evaluation guide provides guidance on evaluating the functionality of the Tely 200 endpoint. Please use as a reference to aid in the evaluation of the endpoint.

Setup

The preferred setup to highlight the major features of the Tely 200, is with dual monitors as shown below. If a second monitor is not available then the alternate setup below can be used.
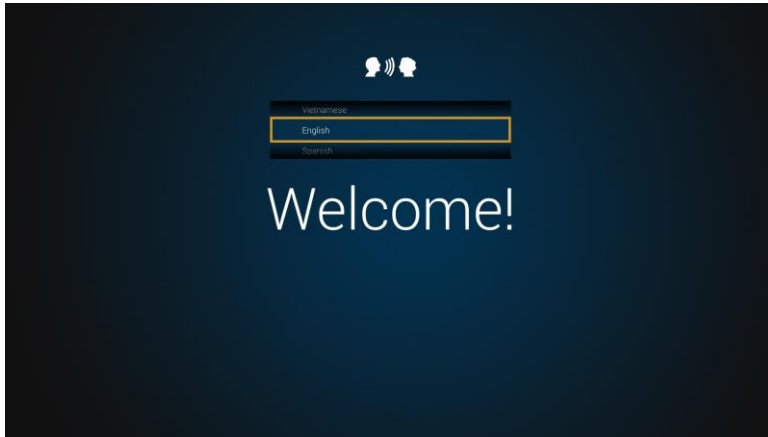
Preferred setup with dual monitors:

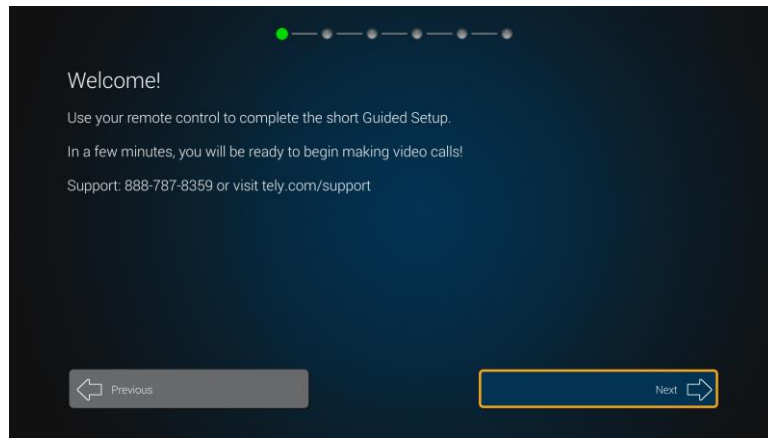
Alternate setup with single monitor:

Guided Setup

Setup of the Tely 200 endpoint is quick and easy. Follow the guided setup steps below and the endpoint will be up and running in minutes.
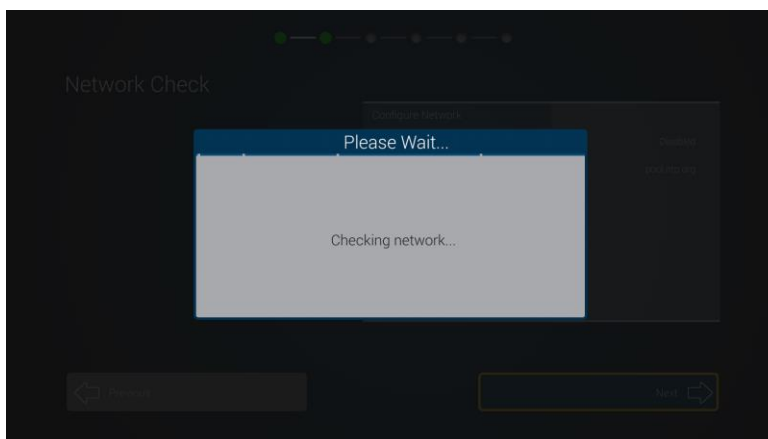

Language Selection

Please select your desired language by pressing the up or down arrow on the remote control then 'Enter' to select the highlighted language.

**Welcome**

Press 'Next' to continue.


Network Check

Automatic check for network connection.

NOTE: Software version 5.0.0 requires access to pool.ntp.org on UDP port 123, to set the system time. Guided setup will fail if the endpoint is unable to access this NTP server. Please ensure the endpoint can be provided access to pool.ntp.org on UDP port 123, so as to proceed with guided setup and download software version 5.0.1 or later, which provides the ability to enter a custom NTP server as shown below.
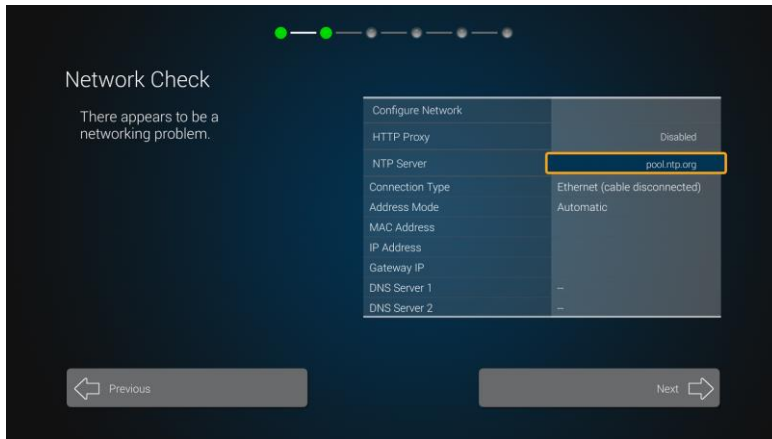
Network Settings

If the network check fails, changes to the network settings can be made on the screen shown.

NOTE: Software version 5.0.1 or greater allows setting a custom NTP server.
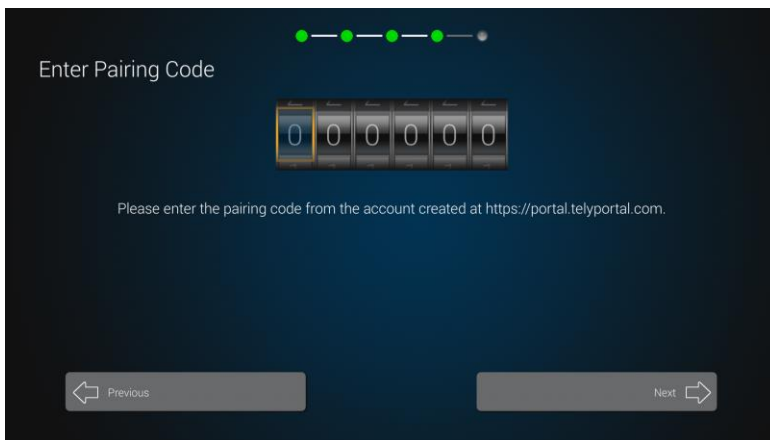
Pairing Code

Enter the pairing code that was generated from your Tely Portal account or provided by your company's administrator.
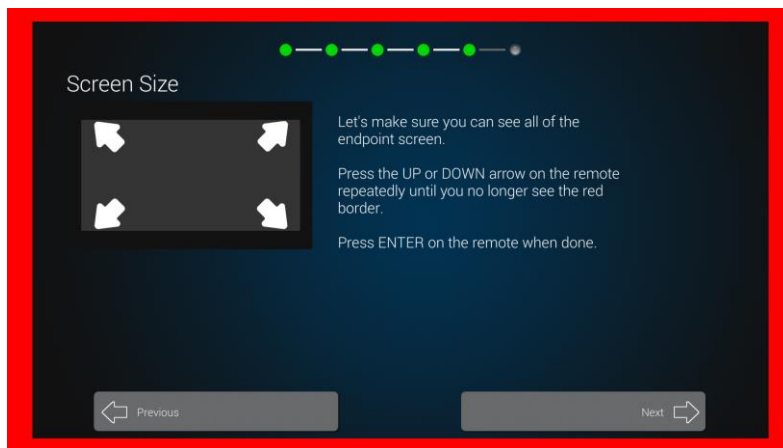
Select 'Next" when done.

NOTE: If you do not have a pairing code, please create a Tely Portal account, which will generate a pairing code. See below on how to create an account.
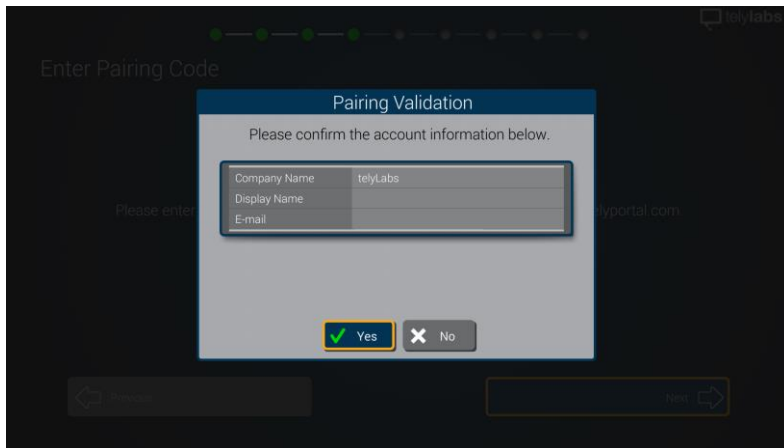
Pairing Validation

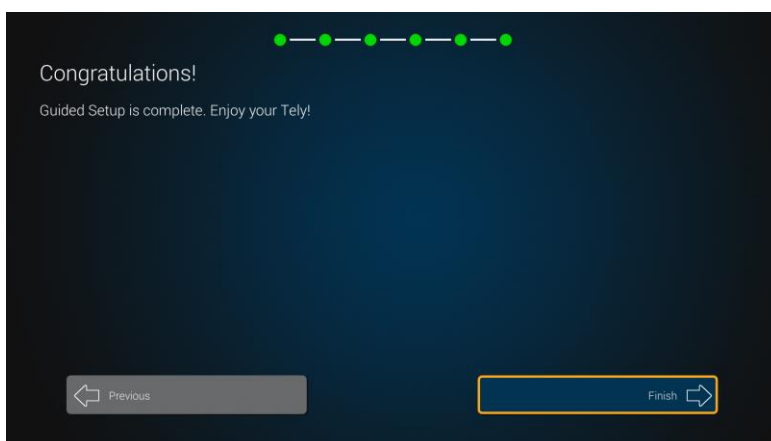Verify that the information shown is correct according to the Tely Portal account that exists for your organization. If not correct, please notify Tely Customer Support.

Screen Size

Press Up or Down arrow keys on remote control until you no longer see red border. Then press "Enter" when done.

Congratulations

Press 'Finish' and start using your Tely for content sharing and video conferencing.

Tely Portal account creation

The Tely 200 must be paired with a Tely Portal account to deploy and manage the endpoint. If you have not previously created an account, please use a browser and connect to **https://telyportal.com** and create your account.

1. Click on the "Signup" link in the upper right.
2. Complete the Signup form.

Sign up for Tely Portal

Email - Login	
Password	❓
Confirm Password	
First Name	
Last Name	
Company	

PROVIDENCE ST

Type the text

Privacy & Terms   reCAPTCHA™

☐ I accept the Tely, Inc. Terms

Sign Up

3. After completing the signup form, email verification will be sent to the provided address. Click the link in the email to verify your email address.
4. Login to Tely Portal.
5. First time login will display the pairing key
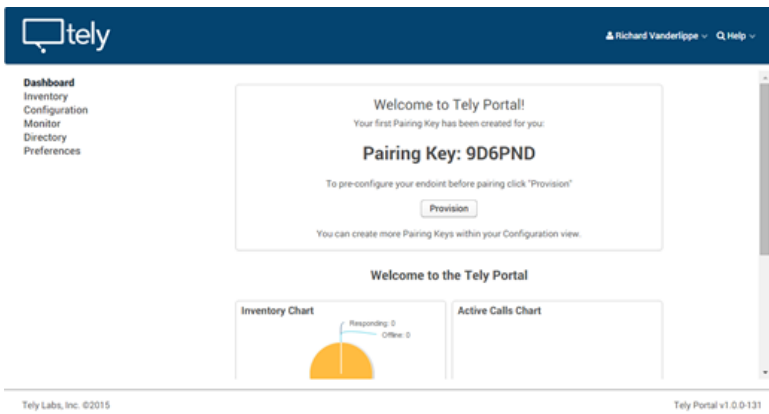
Save the pairing key and make note of the six character code for use in the Tely 200 Guided Setup.

Welcome to Tely Portal!

Your first Pairing Key has been created for you:

Pairing Key: 9D6PND

To pre-configure your endoint before pairing click "Provision"

Provision

You can create more Pairing Keys within your Configuration view.

Click the Provision button to switch to Configuration view.

The Provisioning will allow you to setup the endpoint with your desired configuration, which will be sent to the endpoint when the pairing key is entered in the Guided Setup

Enter the desired endpoint name along with any other configuration preferences or keep the default values.

A pairing code is required to deploy each Tely 200 endpoint in your company. Follow the steps below to generate additional pairing keys.

1. Create a pairing key for a new Tely 200.

To generate additional pairing keys use the Create Pairing Key button selection in the Inventory view.
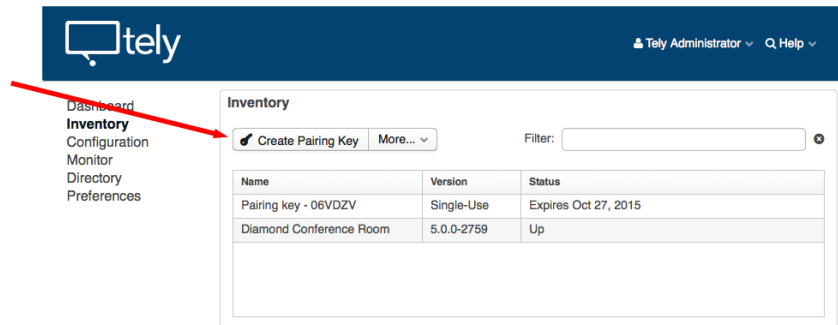
Home Screen

The Home screen will appear when finishing the guided setup. It should look similar to what is shown below, but may include other service provider's cards for making a call, depending on what services were provisioned or selected for the endpoint.
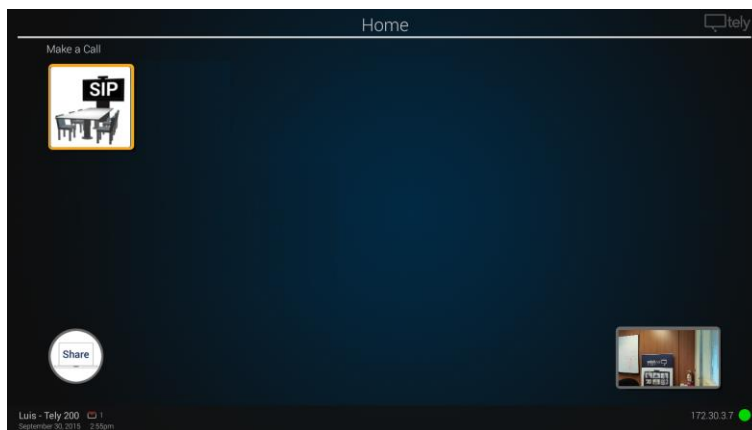
Content Sharing

Share content on large screen, when in static, not in call mode. Two options available:
- Wireless sharing via Tely Share application, available at support.tely.com
- HDMI input option

Tely Share option requires download and installation of the Tely Share application for Windows or MAC, as mentioned above.

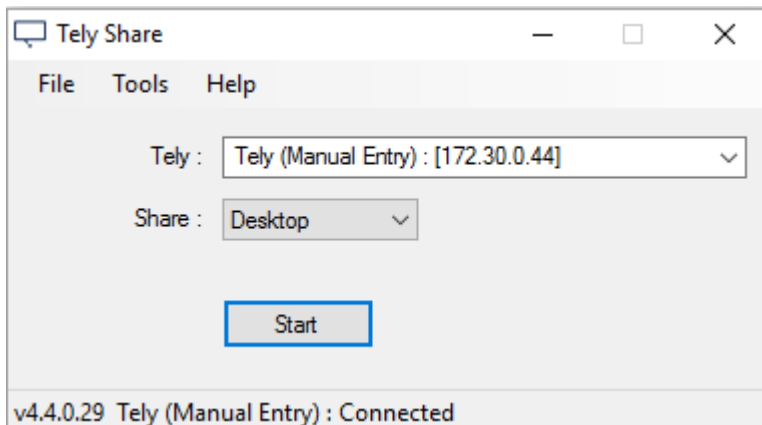- After installation, launch Tely Share application.
- Enter the IP address shown at the bottom right of the Tely 200 screen
- Click Start to share your desktop

- Computer desktop will now be seen on the Tely 200 display

HDMI input option is a simple plug and play option. Plug in the HDMI input cable to your laptop's HDMI output and select Yes on the Tely 200 display asking to share. Computer desktop will now be seen on the Tely 200 display.

Making a Call

Select one of the available cards from the Make a Call section of the Home screen. A SIP calling card will display by default and depending on the services selected, others such as Acano, Blue Jeans Network, Pexip, Zoom, etc. may also be displayed. Select one of these to make a call. Then enter either the SIP address or the meeting ID for the selected service.

Content Sharing In Call

Add content sharing while in a call, by following the steps in the Content Sharing section above to connect via HDMI or wireless Tely Share application. When on a call and connecting via HDMI, press the Menu button on the remote control and scroll down to select Share Screen. The laptop screen will now be shared.

Calendar Integration Feature

A calendar can be integrated into the Home screen for simple one click collaboration on scheduled meeting. Once configured this feature shows upcoming events and can start a call by just clicking on a calendar event. Screen below shows the Home screen with the calendar events shown. Clicking on a scheduled event will start the call.
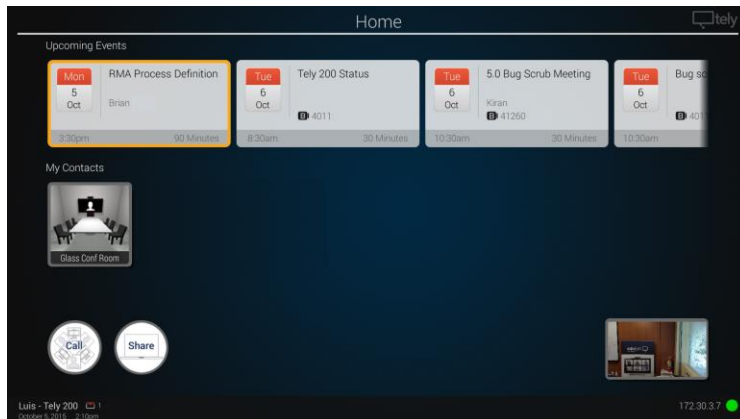
See the knowledge base articles for details on configuring this feature.

● [Calendar Integration with Google Calendar](#)
● [Calendar Integration with Microsoft Office 365](#)

Menus

Access to other sections of the user interface is via the remote control and the menu system. Press the Menu button on the remote control and the Menu bar will appear.
● Scrolling down to Directory will open the directory screen and allow you to add new contacts and see existing contacts. NOTE: The preferred method for adding contact is via the Tely Portal management interface, which will be highlighted later.
● Scrolling down to Recent will show the recent call history.
● Scrolling down to Camera will display a full screen camera preview with the ability to adjust camera settings.

- Scrolling down to Settings will provide all the system settings. System settings are locked by default and can be unlocked with the last 4 digits of the unit MAC ID, which can be found in the Settings Information section. NOTE: The preferred method for changing the system settings is via the Tely Portal management interface, which will be highlighted later.

Tely Portal

The system management interface is called Tely Portal and was accessed previously to create a pairing key for the endpoint. The following section gives an overview of the Tely Portal features and capabilities.

Dashboard

The Dashboard will be visible upon login. The Dashboard provides a graphical representation of the endpoint inventory and what state they may be in.
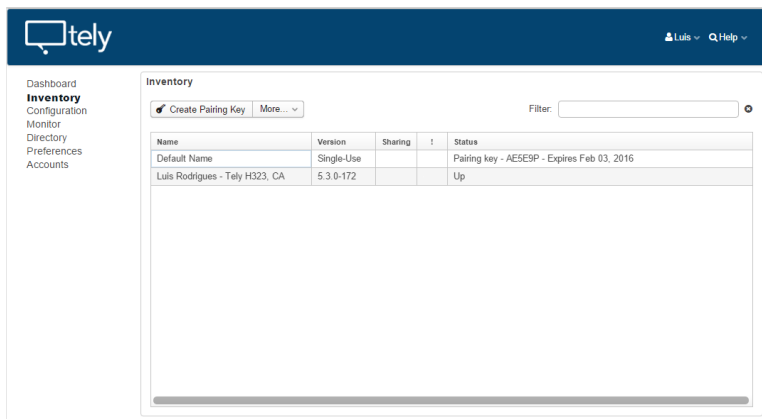
Inventory

The Inventory view displays new pairing keys created, paired endpoints, and their status. Double clicking on an endpoint, switches to configuration view.

Configuration

The Configuration view provides access to the system configuration and allows changing of most of the options.

Monitor

The Monitor view provides status of all the endpoints.

Call Statistics - Ruby Conference Room

Call Type:	bluejeans			
Tely Name:	Ruby Conference Room			
User:	Ruby Conference Room			
Application Version:	5.0.1-326			
IP Address:	172.30.1.249			
Product Type:	Tely 200			
Remote Endpoint:	Richard's BlueJean Meeting			
Remote User Agent:				
Start Time:	10/30/2015 9:42 PM			
Duration:	1m 13s			
Call Quality:	Medium			

	Audio	Video	Data	Total
Transmit Rate:	64 kb/s	1150 kb/s	0 kb/s	1214 kb/s
Receive Rate:	64 kb/s	8 kb/s	0 kb/s	72 kb/s
Packets Sent:	3501 / 3507 (0.17%)	9232 / 9249 (0.18%)	0 / 0 (0.00%)	12733 / 12756 (0.18
Packets Received:	3493 / 3498 (0.14%)	5727 / 5742 (0.26%)	0 / 0 (0.00%)	9220 / 9240 (0.22%)
Send Jitter:	0 ms	0 ms	0 ms	-
Receive Jitter:	40 ms	3 ms	0 ms	-

	Sent	Received	Data
Average Video Frame Rate:	30.0	30.0	-
Actual Video Resolution:	(1280 x 720)	(1280 x 720)	-
Requested Call Rate(kb/s):	1536	1536	-
Negotiated Call Rate(kb/s):	1472	1472	-
Video Address:	199.48.153.152	208.185.137.66	-
Video Codec:	H.264 HP	H.264 HP	-
Audio Address:	199.48.153.152	208.185.137.66	-
Audio Codec:	opus	opus	-
Audio Transport:	UDP	UDP	-
Video Transport:	UDP	UDP	-

Clicking on Details drills down into call details in real time.

Directory
The Directory view allows creation of directories, contacts, and assigning them to endpoints.
Import contacts from a .csv file or enter manually.

Accounts
The Accounts view allows creation and management of sub-accounts linked to the main account.