THE FUTURE OF GOVERNMENT

THE HYBRID WORKFORCE

EMPOWERED WORKFORCES | TRANSFORMED WORKPLACES

New research by the Center for Digital Government (CDG) on the evolving government workplace reveals that hybrid work is here to stay. Nearly 50% of 215 state and local government survey respondents plan to support a hybrid work model for the next two years. But research also reveals the hybrid work model requires the right combination of in-office and remote workplace solutions to drive employee productivity, inclusivity, and engagement. Let's take a closer look.

REMOTE WORKERS

VS

IN-OFFICE WORKERS

CHALLENGES



DO NOT HAVE A DEDICATED HOME OFFICE.

employees are challenged by:

In video meetings at home,

Background noise and distractions

Poor network connectivity

People not turning on their video

People talking over each other

Video and sound quality/lighting



RELY ON OUTDATED/LEGACY SYSTEMS.

In video meetings in conference rooms, employees are challenged by:

Lack of training on how to use tech

Lack of audio/video equipment

Difficulty hearing remote participants

People not turning on their video

Tech is hard to use

REMOTE WORKERS

40%

IN-OFFICE WORKERS

SOLUTIONS TO CONNECT & SERVE



of constituent services, improve communication, and enhance productivity.

headsets.



high-quality webcams. Help employees be heard clearly and stay focused while eliminating

distractions with noise-cancelling

Ensure employees are seen in the

their video when engaging with coworkers or constituents using

best light and can confidently share



Make transitioning between the home and office seamless with a universal docking station with

meeting controls, speakerphone,



Increase productivity and comfort with a more ergonomic space using the right mouse and keyboard.

and charging capabilities.



keyboard cases that convert them into laptops.

Protect tablets in the field with



USB computer port from up to 33 feet away.

Make secure, encrypted, high-

performance connections with up

to six wireless accessories in one



collaboration among employees inside and outside the building.

quality, easy-to-use solutions support



with one-touch join and simplified content sharing. Ensure seamless interoperability with applications, such as Microsoft Teams

Rooms and Zoom Rooms, with all-in-

one video bar solutions.

Create exceptional user experiences and limit helpdesk calls with easy-to-

deploy, use, and manage room kits



Keep participants in focus with cinema-quality video, outstanding color, and exceptional motorized PTZ cameras with optical zoom.

Deliver crystal clear audio and meet

custom room needs with flexible mics

that can mount on the ceiling or on a



table. Share analog meeting content easily even with remote participants —



Protect your investment and offer support for any video meeting, webinar, or streaming application by enabling users to take over room audio/video with a single cable.

Google

with a whiteboard camera.



Microsoft



zoom

To learn how Williamson County, Texas, successfully implemented

technology to support remote and hybrid work, download the issue brief: "The Future Government Workplace"



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