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Pexip Engage

Connect with your prospects, customers, and clients through a user-friendly and intuitive scheduling interface, with high-quality integrated Pexip video meetings.

Today enterprises need a frictionless transition from a digital customer journey to a high-touch sales interaction to lower their customer acquisition costs and increase their sales productivity. Furthermore **appointment scheduling** is becoming a crucial tool to meet these rising customer expectations.

The potential of an unified scheduling and meeting process for your business:

Customer Experience & Conversion

A customer-centric and professional Customer Experience, significantly driving your closing ratio and a higher chance for renewal and/or referral.

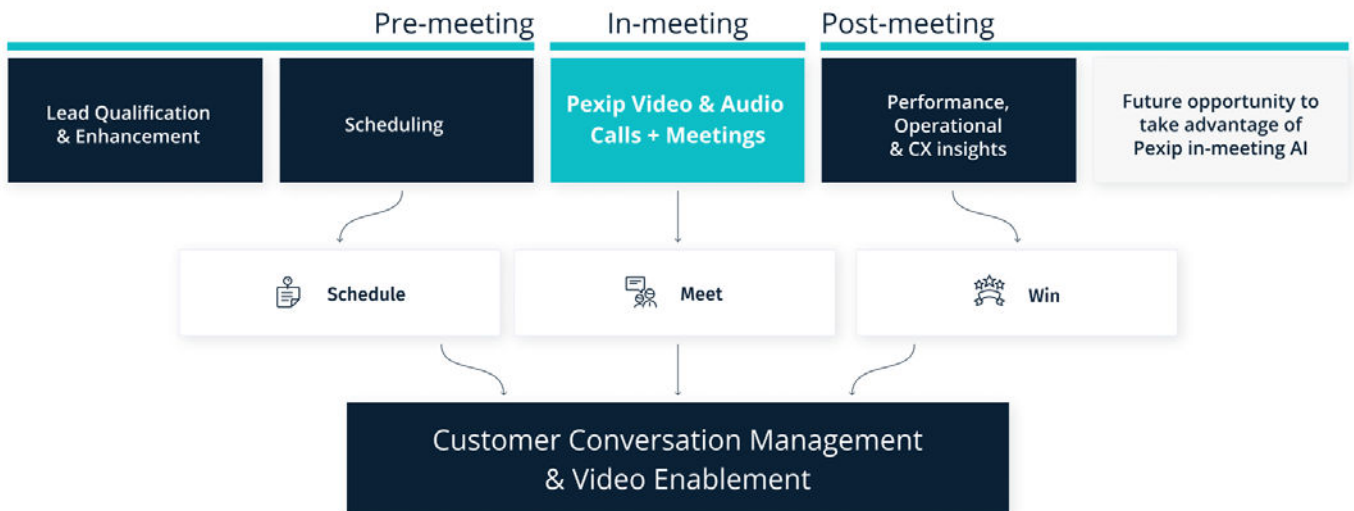
Efficiency

Increased productivity by up to 17% per agent. Create an automated, error-free scheduling process within their agent network, aiding the goal of professional excellence.

Business Intelligence

Real-time insights, capturing all commercial, scheduled activities and agent performance for omnichannel customer-facing agent networks

Pexip Engage provides frictionless scheduling and video meetings that enable your sales force and advisors to meet customers in their preferred channel at the right time.



Pre-meeting

Schedule

Automate the scheduling flow

- Effortlessly qualify and convert more of your online visitors to qualified meetings.
- Guide your online visitors to meet with the right advisor, at the most suitable time, in the way they prefer (virtual or physical) by automated scheduling.
- Automatically offer optimal availability of your staff while still keeping full control.



In-meeting

Meet

Provide the optimal channel to meet and deliver a branded customer experience with Pexip video.

- Offer flexibility in channel choice, based on the needed user experience and contact/context requirements within your organisation.
- Fully branded experience including virtual waiting room.
- Branded video and audio setup link to ensure video meetings that always work.

Post-meeting

Win

Make informed decisions

- Gain full insights into the customer booking journey and optimise each step of the process to schedule more conversations.
- Trigger automated actions linked to certain meeting outcomes to streamline processes in an automated way.
- Capture feedback from your customers after having the meeting.

