# SMART Remote Management



### Any device. Any location.

SMART Remote Management provides a one-stop solution for education and business administrators to maintain, control, support and secure devices from any web browser. SMART Remote Management is specifically designed to centrally manage all devices – iOS®, Android™, Chrome OS™ and Windows® – including SMART Board® displays with iQ.

Available by subscription and included with select SMART Board interactive displays.\*



## Manage and secure your device fleet in real-time

With intuitive dashboards and diagnostics, SMART Remote Management shows a summary view of not only your SMART Board displays with iQ, but your entire mix of devices with the power to efficiently manage them all – no matter their location. SMART Remote Management is flexible and easily scalable from hundreds to hundreds of thousands of devices. By tracking and reporting a variety of parameters, you can know the status of your device fleet and users in real-time.



#### **Applications**

#### **Support and Maintenance**

- Provide remote assistance by taking control of device screen
- Initiate multiple support sessions simultaneously
- Centrally manage apps, devices and operating system (OS) settings and updates
- Apply and impose device, apps and web usage policies, either manually or triggered
- Streamline software distribution and OS updates for the entire device fleet

#### **Security and Alerts**

- Send instant messages to device fleet
- Blacklist/whitelist website URLs
- · Create geofences and location perimeters
- Track device location and lock lost or stolen devices
- Set predefined triggers and alerts
- Sound an alarm using the anti-theft module

#### **Device and User Tracking**

- Total and active users
- · Detailed device usage reports
- · Active and connected devices
- Last device commands
- Device OS distribution

#### SMART Board with iQ Display Management

- Put displays and devices into different functional groups (e.g. location, discipline, grade level)
- · Schedule over-the-air iQ software updates
- Set power standby time for displays
- Report if individual displays are powered off

\*For details visit smarttech.com/CompareED or smarttech.com/ComparePRO

#### Authorized reseller:

SMART Technologies smarttech.com/contact



©2020 SMART Technologies. All rights reserved. SMART Board, the SMART logo and all SMART taglines and product logos are trademarks or registered trademarks of SMART Technologies in the U.S. and/or other countries. All third-party product and company names are for identification purposes only and may be trademarks of their respective owners. 020620