







Teams Phone Jumpstart Service

Unleash the Power of Teams Phone in Just 30 Days

Microsoft Teams Chat and Conferencing is "easy", but detailed PSTN cloud phone service for Teams is much more complicated to implement, especially if it's a cutover from an on-premises based UC service. When making the move to a new Unified Communications as a Service (UCaaS) platform, it can often be helpful to get a little 'jumpstart.'

AVI-SPL and Unify Square have a Jumpstart service to provide you with a small, focused **Teams Phone** implementation for up to 3 locations and 300 users. It's quick, cost-effective (with a simple-fixed cost formula), and provides you with operational experience and best practices before you expand Teams Phone to the rest of your organization. The Jumpstart service even includes a

trial subscription to our PowerSuite™ software to help you identify and isolate video "intrusions" into your environment.

Leverage the combined strength of AVI-SPL and Unify Square to establish and optimize your Teams platform across your organization:

- Assess your network and infrastructure
- Provisioning and customer configurations
- Tier 2 escalation; Tier 3 and 4 technical support
- Monitor guest access and governance issues
- Compliance reporting and oversight

Trust the AVI-SPL Process for Your Teams Phone Experience

Plan, Deploy, Operate is AVI-SPL's proven framework for reliably delivering and supporting your Teams Phone experience. Our depth of knowledge and commitment to the highest quality services are reflected in each phase of this process:

Plan

We identify your operational and network requirements, assess security and readiness, and co-develop your solution to ensure it meets your goals for enterprise-wide communication. We'll help you migrate to a full Teams Phone environment at your own pace.

Deploy

During this stage, we install and commission your cloud-based environment, deliver user devices such as phones and headsets, and actively manage the migration of users from legacy calling platforms

Operate

We deliver fit for purpose management of your cloud environment to ensure its integrity. Our team will also provide the actionable analytics and data that give you essential insight into your Teams Phone performance KPIs.



Microsoft Teams UC **Transformation Methodology**

AVI-SPL offers a proven customer success framework. Our methodology provides a set of repeatable transformation services to help move your business from planning, to pilot, to full migration stage. Our set of signature services help you guickly reach your full enterprise UC transformation.

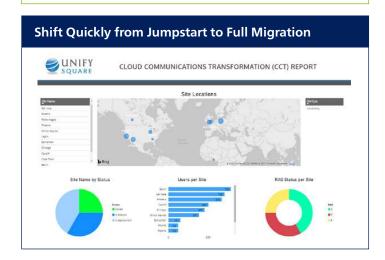


Jumpstart Service includes:

- 30-day Proof-of-Concept (POC)
- Calling Plan or Operator Connect deployment models
- Basic technical environment discovery
- Pilot design and set-up
- End-to-End Project Management
- Day 2 User Support from the PowerSuite Cloud Managed Services Team and Quality Control (our value add)
- Up to 3 customer sites/locations
- Enablement of up to 3 pilot user waves...
- ...With up to 100 users per wave
- New number assignment for user waves
- Teams Phone feature review to IT decision makers and power users
- High Level Transformation Roadmap for Teams
- Phone deployment and user adoption
- Trial enablement of PowerSuite™ software

Jumpstart Add-On Options

- SBC Deployment Up to 3 SBCs (with Direct Routing)
- Additional User Wave(s) Up to 50 per wave
- Existing Number Porting (Calling Plan, Operator Connect, or Direct Routing)
- **Hosted Direct Routing**
- **CCT Service**



About AVI-SPL

AVI-SPL is a digital enablement solutions provider who transforms how people and technology connect to elevate experiences, create new value, and enable organizations to thrive and grow. We are the largest provider of collaboration technology solutions, which include our award-winning managed services. AVI-SPL's highly-trained team works hand in hand with organizations worldwide – including over 80% of Fortune 100 companies – to strategize, design, deploy, manage, and support AV and UC solutions that are simple to use, scalable, serviceable, and measurable to ensure business objectives are achieved. Visit AVISPL.com to learn more, or connect with AVI-SPL on Twitter and LinkedIn.



